



NCDOR Communication

Contact: *Thomas Beam, External Communications*

Thomas.beam@dornnc.com

(919) 715-7399

December 1, 2008

The New e-Business Center Combines Online Filing And Paying With Convenient Features

The N.C. Department of Revenue recently introduced the e-Business Center, a new online filing and paying service for corporate estimated income and withholding taxes. The new e-Business Center combines the ease of online filing with convenient features like the ability to store payment information.

The e-Business Center is a secure, web-based system that taxpayers reach through the agency's [website](#). Taxpayers must have a North Carolina Identity Management Service (NCID) user ID and password to login to the e-Business Center. Obtaining an ID and password takes just a few minutes.

Taxpayers can use the e-Business Center to:

- File and pay their corporate estimated income tax returns (CD-429).
- File and pay their withholding returns (NC-5).
- Pay only their:
 - Alcoholic Beverage Tax – Beer
 - Alcoholic Beverage Tax – Fortified Wine
 - Alcoholic Beverage Tax – Unfortified Wine
 - Alcoholic Beverage Tax – Spirituous Liquor
 - Cigarette Resident Tax
 - Cigarette Non-Resident Tax
 - Machinery, Equipment and Fuel Tax
 - Other Tobacco Products Tax
 - Utility Franchise Tax - Water and Sewer
 - Utility and Liquor Sales and Use Tax
 - Withholding (NC-5P)

Coming soon: taxpayers can pay their:

- Piped Natural Gas Tax

NCDOR Communication

- Utility Franchise Tax - Electric

In addition to the convenience of online filing and paying, the e-Business Center offers several convenient features:

- Access to filing and payment histories for transactions made through the e-Business Center. If you need to review past payment amounts or dates, that information is easily available.
- The ability to store taxpayer and payment information. Taxpayers don't have to type in taxpayer, account or credit card numbers every time they make payments.

Available To Tax Preparers And Employees

Business owners can use the e-Business Center themselves or they can designate an employee or a representative like a tax preparer to use it on their behalf. To learn more about the e-Business Center, please review the [Quick Start Guide](#).

Questions, Or To Get More Information

If you have questions about the e-Business Center, please contact the department's Electronic Services Support Team by calling 1-877-308-9103 and selecting option 1 when you hear, "If you need assistance with our website using online filing and paying services." ESST representatives are specially trained to help taxpayers use the e-Business Center and answer questions about it.